



# Fall Newsletter

## LQP Socially Connected:

# Facebook & Twitter

Computers and the internet have changed the way we handle our daily work and entertainment. The “world wide web” offers many different avenues to make our lives more convenient.

Perhaps you have heard of **Facebook**? Facebook allows people to connect with long, lost friends, even current friends or businesses. You can receive updates from those people or organizations to see what is currently happening in their daily routine. As you have read in previous newsletters, Litter Quality Propane is making an effort to stay current with these trends. Now



you can find Litter Quality Propane on Facebook. We will be posting information to

make it more convenient for you to stay current with LQP’s commitment to



being the best propane supplier in Ohio. All you need to do is be a registered member on Facebook and type *Litter Quality Propane* in the search box of your profile page. After our page shows up on your screen, click “Like” and review the updates that we post. You can also follow us on **Twitter!** We want to use every line of communication that is available to give our customers the information about our services that will make your experience with us more convenient and enjoyable. You can also find the Facebook and Twitter links on our homepage at [www.litterpropane.com](http://www.litterpropane.com).

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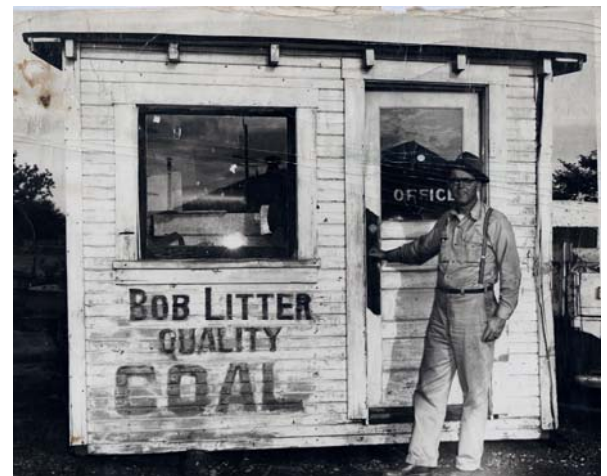
## Moments in LQP History

**This edition of the customer newsletter marks the first installment of a new article featuring historic snapshots of stories from Litter Quality Propane's past, since its inception in 1932. The purpose of this article is to both inform and entertain our readers regarding the experience and heritage that comprises LQP. Watch for this article in future editions of the customer newsletter.**

In 1926, Robert E. Litter (21), Litter Quality Propane's founder, worked as store manager for J.C. Penney's retail location in Chillicothe, OH. The same year, Robert E. received a letter from James Cash Penney, the retailing giant's founder, requesting R.E. to travel to New York City to personally meet with him in his office. Robert

E. boarded a train for New York to meet with J.C. to discuss the purpose of his letter. During the meeting in his office, J.C. praised Robert E. for his effectiveness as a store manager and his tremendous work ethic. Robert E. was relieved to hear those words of praise since the invitation didn't give an explanation for the meeting. As the meeting progressed, J.C. explained J.C. Penney Co.'s plans to expand across the country. Robert E. was offered an executive position within the corporation to help Penney grow the corporation's size. J.C. asked if R.E. was interested in the position. R.E. responded

by saying that he was very appreciative, but had plans to go into business for himself and declined the offer. J.C. responded by saying, "I'm disappointed, but not surprised. I'm sure that whatever you set your mind to, you'll be a success". The two men shook hands and Robert E. began his quest to start Litter Quality Propane.



First Coal Office in Chillicothe, Ohio - 1932

## Featured Employee



**Heidi Cunningham**

Ms. Heidi J. Cunningham- Heidi serves as the office manager for Litter Quality Propane and has work for the company for a total of 6 years. As the office manager Ms. Cunningham reports directly to the general manager and is responsible for every aspect of the daily office operations and all dispatching duties. Heidi is highly skilled in a variety of software programs and has recently overseen the conversion of a new customer accounts program. She prides herself on being accurate and highly efficient in every aspect of her job duties but she garnishes her greatest satisfaction from her customer contacts. Heidi is a happy spirited person who loves her job and makes everyone she works with do the same.

# Community Support

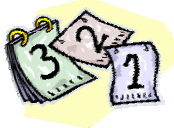


Photo by: The Chillicothe Gazette

Many of you have seen our booth at the Southern Ohio Home and Garden Show or other special events like the Pickaway, Fayette, Pike, Jackson, Ross or Fairfield county fairs. Litter Quality Propane is committed to supporting our communities in our service area. We understand that it takes a lot of time and effort for these young men and women to prepare their 4-H projects to show and sell at the county fairs. LQP takes great pride in supporting these young people's projects. It's another way for us to show our appreciation for these young men and women and support our service area.

# Preparing for the Upcoming Heating Season

As you know, the heating season is quickly approaching. This is just a friendly reminder to check the propane tank's volume. Remember... if the tank is at or below 40%, you should think about placing your gas order to prepare for the cold fall and winter months. You may also want to check your heating appliance and make sure that it is clear of any debris and is working correctly before the heating season is upon us. Check your furnace air filter too. A clean filter will help your furnace work more efficiently.



# Reinvesting for our Customers

Litter Quality Propane continually reinvests in its business to ensure its customers that they will always be there when needed. Recently, LQP added two 30,000 gallon tanks to its storage facility,

thus bringing its storage capacity to over 400,000 gallons within the service area.

It is an investment for our customers to ensure them that they will have propane year round. We

want our customers to have the peace of mind knowing that Litter Quality Propane not only delivers propane but is also committed to giving the best service within the propane industry.

**NEW**

## Online Store

Looking for a new Holland Grill? How about some new outdoor cooking equipment? Now you can find all these items on Litter Quality Propane's new online store. You will find grills, patio heaters and spices from the Holland Grill Company along with outdoor patio cookers, fryers and cast iron cooking items from Bayou Classic. You can also find the latest in Litter Quality Propane's logoed apparel. We can ship anywhere in the continental United States. Check out our online store at [www.litterpropane.com](http://www.litterpropane.com).



P.O. Box 297  
524 Eastern Avenue  
Chillicothe, Ohio 45601  
Address Service Requested

## Cooking with Propane

### ***Pumpkin Cake***

\* Recipe provided by Allrecipes.com \*

#### Ingredients:

1 cup vegetable oil  
3 eggs  
1 (15 ounce) can pumpkin puree  
1 teaspoon vanilla extract  
2 1/2 cups white sugar  
2 1/2 cups all-purpose flour  
1 teaspoon baking soda  
1 teaspoon ground nutmeg  
1 teaspoon ground allspice  
1 teaspoon ground cinnamon  
1 teaspoon ground cloves  
1/4 teaspoon salt  
1/4 cup chopped nuts

#### Directions:

1. Preheat oven to 350 degrees F (175 degrees C). Grease one 10 inch bundt or tube pan.
2. Cream oil, beaten eggs, pumpkin and vanilla together.
3. Sift the flour, sugar, baking soda, ground nutmeg, ground allspice, ground cinnamon, ground cloves and salt together. Add the flour mixture to the pumpkin mixture and mix until just combined. If desired, stir in some chopped nuts. Pour batter into the prepared pan. Bake at 350 degrees F (175 degrees C) for 1 hour or until a toothpick inserted in the middle comes out clean. Let cake cool in pan for 5 minutes then turn out onto a plate and sprinkle with confectioners' sugar.

